

# Pharmacy Benefact

A BULLETIN FOR PHARMACY SERVICE PROVIDERS FROM ALBERTA BLUE CROSS

Number 627 • August 2016

## Enhanced validation of correct prescriber identification numbers

Effective August 15, 2016, Alberta Blue Cross is enhancing the validation of Alberta prescriber identification numbers. All direct-bill pharmacy claims from Alberta pharmacies must be submitted with the valid Alberta prescriber identification number and reference code of the prescriber who authorized the prescription.

The integrity of data submitted by pharmacies affects not only the adjudication of claims, but also assists in determining benefit status in instances where restricted benefits are limited by designated prescribers.

Use of the following prescriber IDs or prescriber ID reference code will result in claim rejections:

- Prescriber IDs starting with the alpha characters S, E, G or U — claims submitted with these prescriber IDs will result in a claim reject code **D3 – Prescriber is not authorized**. The College of Physician and Surgeons has ceased issuance of these types of prescriber IDs and they are no longer valid.
- Pseudo prescriber ID 99111PH (prescriber type - physicians) — claims submitted with this prescriber ID for narcotic or controlled drugs will result in a claim reject code **PA – Prescriber restriction for this drug**.
- Pseudo prescriber ID reference code 99 — claims submitted with this prescriber ID reference code for narcotic or controlled drugs will result in a claim reject code **PA – Prescriber restriction for this drug**.

### When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at:

780-498-8370 (Edmonton and area) • 403-294-4041 (Calgary and area) • 1-800-361-9632 (toll free)  
FAX 780-498-8406 (Edmonton and area) • FAX 1-877-305-9911 (toll free)

Alberta Blue Cross offers online access to current Pharmacy Benefacts and supplemental claiming information to assist with the submission of your direct bill drug claims. Visit <https://www.ab.bluecross.ca/providers/pharmacy-home.php>



\*\*The Blue Cross symbol and name are registered marks of the Canadian Association of Blue Cross Plans, an association of independent Blue Cross plans. Licensed to ABC Benefits Corporation for use in operating the Alberta Blue Cross Plan. \*† Blue Shield is a registered trade-mark of the Blue Cross Blue Shield Association. ABC 82320.627 2016/08

