PHARMACY BENEFACT

A BULLETIN FOR PHARMACY SERVICE PROVIDERS FROM ALBERTA BLUE CROSS®

Diabetes Supply Limit Update for CGM Claimants

Effective **December 16, 2024**, continuous glucose monitors (CGMs) for adult patients (≥18 years of age) were added to the Alberta Drug Benefit List (ADBL). Please see Benefact 1225 for more information.

Coverage limits for blood glucose test strips (BGTS)/diabetes supplies

Patients who receive coverage for a CGM will have reduced coverage maximums for blood glucose test strips (BGTS) and diabetic supplies. It is recommended that health providers inform patients of these maximums before providing a CGM. Please see benefact 1225 for more detail.

Transitioning patients from BGTS to CGMs

As patients transition from using BGTS to CGMs, some patients may have previously reached their supply limit for BGTS and diabetic supplies. To ensure Albertans accessing CGMs receive the diabetic supplies they need, Alberta Blue Cross will reset each patient's diabetic supplies limit upon first claiming a CGM. Updates to limits will occur on a weekly basis while Alberta Blue Cross transitions the claims environment to an automated solution. The first diabetic supplies reset will occur Friday, January 17th, and reset diabetic supplies limits for all patients who claimed a CGM since **December 16th**.

If an immediate reset is required before the weekly update, providers can contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at 780-498-8370 (Edmonton and area), 403-294-4041 (Calgary and area), or 1-800-361-9632 (toll free) to have their patient's supply limit reset one time during this transition.

Upon reset, CGM claimants with Non-Group Coverage (Group 1); Coverage for Seniors (Group 66); or Palliative Coverage (Group 20514) will have coverage for eligible diabetes supplies up to a maximum of \$320 for the remaining benefit year.

CGM claimants with Alberta Human Services Coverage will have coverage for eligible BGTS up to a maximum of 400 strips for the remaining benefit year.

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Pharmacy Services Provider Relations contact centre representative at

780-498-8370 (Edmonton and area) 403-294-4041 (Calgary and area) 1-800-361-9632 (toll free) FAX 780-498-8406 (Edmonton and area) FAX 1-877-305-9911 (toll free) Alberta Blue Cross offers online access to current Pharmacy Benefacts and supplemental claiming information to assist with the submission of your direct-bill drug claims.

Visit ab.bluecross.ca/providers/pharmacy-home.php





