

Important update

to the Online Health Provider web site



Starting March 1, 2016, Alberta Blue Cross is introducing an enhancement to the Online Health Provider web site. When entering service provider information, the system will automatically save this information for future use. The next time you submit a claim, you can simply select the practitioner's name from the drop down menu.

This new functionality makes entering claim details simpler and faster, and helps provide more information for record keeping by identifying which provider performed any given service. In addition, your customers will now receive more information regarding their service, as the individual practitioner's name will now be displayed on the online claim statement.

This update will require a one-time re-entry of practitioner information. This may be completed when you submit your first claim after March 1, 2016. To enter practitioner details, you'll need:

- Practitioner's last name
- Practitioner's Association/College number

We hope this update will enhance your online billing experience.

Refer to the [Health Services Provider user guide](#) for more information.

