



Dental Benefact

A BULLETIN FOR DENTAL SERVICE PROVIDERS FROM ALBERTA BLUE CROSS

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New administration system coming soon

Next month, Alberta Blue Cross will be launching a new administration system. The launch will evolve our business processes and the underlying technology that supports our day-to-day administrative functions such as plan member enrolment and issuing ID cards.

Please note that all claims systems and claims processing will continue to operate during the transition. Although we do not expect the launch to have an impact on you or your patients, we are committed to keeping you informed of any changes that may affect you during or after the launch. Please anticipate further communication in the coming weeks regarding this important transition.

Thank you for your ongoing partnership with us and your commitment to providing optimal dental care to our plan members.



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When you have questions:

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Dental Services call centre representative at:

780-498-8977 (Edmonton and area)

403-294-4042 (Calgary and area)

1-800-567-8104 (toll free)