

the dental Benefact

Number 84 • December 2012

A BULLETIN FOR DENTAL SERVICE PROVIDERS FROM ALBERTA BLUE CROSS

Alberta Blue Cross to administer dental benefits for the Alberta Retired Teachers Association (ARTA)

We are pleased to announce that effective Tuesday, Jan. 1, 2013, Alberta Blue Cross will administer all dental benefits on behalf of members of the Alberta Retired Teachers Association (ARTA) through their plan administrator, Alberta School Employee Benefit Plan (ASEBP).

New ID cards

New ID cards will be issued to ARTA members bearing ASEBP group number 19930. (A sample of the card is shown on this Dental Benefact.)

Please use the plan member's unique ARTA ID number and group number (Group 19930) that appears on each ARTA ID card when submitting claims. Claims may be submitted electronically to Alberta Blue Cross via CDAnet and DACnet.

Predeterminations

For extensive dental treatments already in progress, please send Alberta Blue Cross a copy of the patient's predetermination along with the first claim you submit. Treatment plans approved prior to Jan. 1, 2013, will continue to be honoured if they are within the validation period.

If radiographs are required for predeterminations, a paper treatment plan must be submitted to Alberta Blue Cross.

ARTA member inquiries

Patients who have questions about their ARTA benefits or claims should contact ASEBP directly. As the plan's administrator, only ASEBP is able to answer plan members' questions about specific plan benefits and claim adjudication results.

Sample ID card

List of benefits	Covered member's new ID Number	Covered member's name
COVERAGE Family Family BENEFITS Ultimate Health 1200 Dental Plan Option B	ID NO. 1234567 ID NO. 2345678 3456789	PLAN MEMBER Joe Sample DEPENDENTS Jane Sample John Sample
Issued 2013/01/01 Administered by ASEBP	GROUP 19930	SECTION 001
For coverage information, visit www.arta.net	Contact a Benefit Plan Coordinator at 1-855-444-ARTA	
	Dependent's ID Number Group Number	New Section Dependent's Name

Dental office inquiries

If you have questions about claim payments for services you have provided to ARTA plan members, please contact Alberta Blue Cross Dental Services at:

780-498-8977 (Edmonton and area)
 403-294-4042 (Calgary and area)
 1-800-567-8104 (toll free)

Support is available Monday to Friday from 8 a.m. to 4:30 p.m.



©The Blue Cross symbol and name are registered marks of the Canadian Association of Blue Cross Plans, an association of independent Blue Cross plans. Licensed to ABC Benefits Corporation for use in operating the Alberta Blue Cross Plan. ABC 82052bf84 2012/12