

# the dental Benefact

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A BULLETIN FOR DENTAL SERVICE PROVIDERS FROM ALBERTA BLUE CROSS

## Payment schedule for denturists updated

Effective January 1, 2012 payments issued by Alberta Blue Cross to Alberta denturists will be issued once a week on Tuesdays rather than twice a week. This change will align the denturists' payment schedule with the payment schedules for other dental providers.

## Explore the benefits of direct deposit

Enjoy the convenience of payments deposited directly to your bank account by signing up for direct deposit of funds, offered by Alberta Blue Cross. This service comes at no cost and allows you to receive payments as one lump-sum deposit so you can save on banking fees associated with individual deposits.

When payments made directly to your bank account, you no longer must rely on the postal system, no longer wait for cheques to arrive and no longer make time-consuming trips to the bank or stand in line to make deposits. Direct deposit also provides extra security as it avoids the risk of cheques being lost or stolen.

After you sign up for direct deposit of funds, Alberta Blue Cross will issue detailed reconciliation statements as well as individual explanation of benefits statements for each patient in your office.

## Sign up for electronic claim submission through DACnet

Let the electronic claim submission service work for you in your practice and take advantage of the following business benefits:

- Improved practice efficiencies through quick transmission speed, real-time claim adjudication and reduced manual administration (paper handling and filing).
- Enhanced data security and privacy.
- Elimination of mail delays and claims lost in the mail.
- Opportunity to reverse and correct a claim if an error is made in a transmission.

As a result of signing up for electronic claim submission, you will receive payment to your office faster!

For assistance with benefit or claim inquiries, please contact an Alberta Blue Cross Dental Services call centre representative at:

**780-498-8977 (Edmonton and area)**  
**403-294-4042 (Calgary and area)**  
**1-800-567-8104 (toll free)**

Support is available Monday to Friday from 8 a.m. to 4:30 p.m.



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