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9:10 am, Aug 30, 2010

the dental Benefact

Number 72 • September 2010

A BULLETIN FOR DENTAL SERVICE PROVIDERS FROM ALBERTA BLUE CROSS

Important information about the Dental Assistance for Seniors program

Who is eligible?

Eligibility for benefits is **based on income** and is determined by Alberta Seniors and Community Supports. Alberta seniors who have previously applied for the Alberta Seniors Benefit will be automatically enrolled in this program. Seniors who have not applied to the Alberta Seniors Benefit program will need to apply to Alberta Seniors and Community Supports for coverage.

Depending on a senior's income, he or she may have coverage ranging from zero to the maximum coverage of the fee schedule for eligible services provided through the program. Payment under this program is based on a fee guide created by Alberta Seniors and Community Supports. You can confirm eligibility and coverage levels for your patients through this program by using CDAnet, DACnet or ADVISER.

Program participants will be identified as **Group 101** and claims should be submitted to Alberta Blue Cross referencing Group 101 along with the senior's Alberta Personal Health Number as the participant ID number. No ID cards are issued for this program.



Did you know...

1. Fluoride treatments are *not* covered under the Alberta Dental Assistance for Seniors program.
2. Because coverage under this program is targeted to low-income seniors, service providers are encouraged to submit a predetermination for the cost of procedures and services so they can inform patients of the amount they will be required to pay.

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Eligible services

The Dental Assistance for Seniors program provides benefits for basic dental procedures and services in order to maintain good dental health.

What is covered:

- Diagnostic services – examinations and radiographs
- Preventative services – polishing and scaling
- Restorative services – restorations, trauma/pain control/pins
- Extractions – simple and complicated
- Root canals – endodontics
- Procedures relating to periodontal disease – root planing
- Dentures – full and partial basic dentures

Procedures **NOT** covered:

- Fluoride treatment
- Crowns
- Bridges
- Inlays
- Implants
- Teeth bleaching
- Orthodontics



Claims that are submitted for seniors who are not eligible, or for ineligible services under the program, may result in payment delays and extra paperwork for your office. Submitting a predetermination will enable you to avoid these inconveniences and receive payment from your patients not covered under the program more promptly.

For the complete schedule of dental procedures and fees visit the Alberta Seniors and Community Supports web site at www.seniors.alberta.ca.

When you have questions:

For assistance with dental benefit or claim inquiries, please contact an Alberta Blue Cross Dental Services Call Centre Representative at:

780-498-8977 (Edmonton and area)

403-294-4042 (Calgary and area)

1-800-567-8104 (toll free)

Support is available from 8 a.m. to 4:30 p.m. Monday to Friday.



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